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# Original Researcher Article

# **Exploration And Use Of Artificial Intelligence In Enterprise Management And Industrial Transformation**

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# **ABSTRACT**

The research team behind this study aims to learn more about artificial intelligence's (AI) exploration into enterprise management and how it's influencing China's efforts to modernise its businesses and boost their efficiency, inventiveness, and innovation. Businesses may streamline operations, optimise the use of resources, and make more intelligent choices based on data with the help of AI, which is quickly gaining recognition as a powerful force in modern organisations. Examining how AI could improve managerial duties like scheduling, handling supply chains, consumer operations regulating, and supervision of operations is the main goal of this study. A quantitative data-based approach is applied by means of survey questionnaires distributed across Chinese enterprises. The correlation between business management outcomes and AI research is probed using statistical analytic methods. Implementing AI result in increase in revenues, accuracy, and strategic flexibility, as demonstrated by the findings, which show a considerable positive association. Automation routine jobs and analysing massive data sets are two ways AI helps reduce human error, boosts prediction dependability, and encourages innovation. AI also aids in boosting client involvement by enabling the personalisation of services and products and by manufacturing descriptive models of customer behaviour. The study also sheds light on other topics, including potential risks concerning data confidentiality, ethical concerns, and the importance of worker agility. Despite these limitations, the research highlights AI's importance as a tool for business growth, easing the shift from traditional enterprise management models to data-driven, intelligent systems. .

**Keywords:** Artificial intelligence (AI); Enterprise management; Exploration of AI; Automation; Innovation; Smart manufacturing...

# 1. INTRODUCTION:

Explorations of artificial intelligence (AI) in enterprise management encompass work computerisation, customisation of experiences for customers, optimisation of supply chains, enhancement of choice-making via analysis of data, and advancement in merchandise creation and management of risks. Through the analysis of extensive data, AI delivers immediate knowledge, forecasts trends in the market, and detects problems with operations, resulting in increased productivity, lower prices, outstanding quality, and heightened innovation. Automation data input and forecasting demand are two instances of monotonous duties that can be enhanced by AI and machine learning (Li, 2022). These innovations additionally mitigate human mistake. Through the analysis of extensive data and the provision of data-driven recommendations, AI assists administrators in making superior, expedited decisions and exploring diverse options for their enterprises. To augment customer

retention via personalised engagement, AI analyses client information to provide tailored services and goods, predict purchasing behaviours, and furthermore. The integration of national and international economic systems is fundamental to the notion of economic internationalism. The extent to which an enterprise can maintain its standing in the expected network is one of the determining factors of enterprise management, which is organisational efficiency. If businesses want to keep growing, they need to be aware of how AI is changing business management in general. An integral part of social engagement is managing firms. company systems are commonly used to organise, manage, guide, coordinate, and analyse smart manufacturing and procedures inside a company. Any business that wants to succeed and expand must prioritise optimal growth. For a business to succeed in the long run, innovation and originality must be constants. Although many companies have used contemporary processes throughout the reorganisation process, the success rate is still low (Liu & Hu, 2020). The reality that they are still confused about how to handle cultural and skill factors is a big problem. Everyone can't promote company leadership transformation or save it from its present mess without the help of external forces.

# 1. BACKGROUND OF THE STUDY

Integrating AI into the implementation of enterprise management enhancement makes small and mediumsized organisations administrations more intelligent, giving Chinese company managers an advantage over rivals. There is a noticeable gap when compared to other Chinese companies, especially large ones, in terms of enterprise management reform now. A lot of companies in China are still on the fence about using AI for enterprise management. To maintain growth in the modern smart manufacturing, companies must use the latest innovations.

By actively utilising AI innovations, it greatly decreases the requirement for employee labour while increasing the efficiency of companies (Luo & Yang, 2020). This follows the logical development of enterprise refurbishment and is also in line with present patterns. It is critical that researchers and technical experts in China enhance their understanding of AI innovations and consistently hone their expertise if the country is to successfully promote the investigation of AI data in the enhancement of company administration. There will be profound impacts on innovation, productivity, and trade globally because of the confluence of AI and China's manufacturing sector. Chinese smart manufacturing is undergoing an uprising because to emerging AI capabilities that make hitherto hard jobs considerably simpler and quicker to complete. The AI-powered prospect of automated smart manufacturing represents an unprecedented shift within manufacturing in favour of complex, interconnected, and automation structures, rather than just incremental advances. Recent applications of AI in the manufacturing sector of China include process improvement, supply chain management, product development, and interaction with clients (Sun et al., 2020). By improving employee efficiency and making informed choices in all domains, predictive modelling technologies and big data discoveries are turning enterprises into smart manufacturing. At the same time, this rate of innovation will cause concerns over security of data and the collapse of the less qualified employment marketplace.

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# 3. PURPOSE OF THE RESEARCH

Researching AI's potential explorations in enterprise management and learning how smart manufacturing systems may boost efficiency, output, and decisionmaking capacity were the primary goals of the study. This study attempted to answer the question that how AI technologies can be integrated into essential management activities like corporate strategy, allocation of resources, relationships with customers administration, and supervision of activities through an investigation into a variety of possible approaches. It also tried to look at how AI technologies helped with data-based decision-making, reduced mistakes produced by human beings, and improved productivity in different parts of the business.

Another goal of the research was to find out how AI influences an organization's adaptability, innovation, and capacity to endure in decades to come. The study's stated goal was to document case studies of AI's usage by businesses in improving productivity, creating new management processes, and maintaining a competitive edge in an ever-shifting business environment. Keeping an eye on the challenges as well as the opportunities allowed us to achieve this. Researchers aimed to better understand how AI is influencing the management of businesses and the implications of this oversight on prospective approaches by at the conclusion of the project.

# 4. LITERATURE REVIEW

Rising standards of technological excellence are direct results of China's rapidly expanding commerce. The use of cloud computing and the rise of the web have had a profound impact on China. But a more significant technical shift is on the horizon as the big data era begins. China's enterprise management and making of decisions have been impacted by the entrance of the big data period, which has also raised the standards for these processes. For organisations to more effectively adjust to the age of big data, organisations should continually strive on enhancing themselves (Luo & Yang, 2020). Achieving long-term and steady growth within their respective industries and making managerial choices more smoothly requires big firms and enterprises to continuously update their internal leadership practices. This is necessary if they want to keep up with the times. Of particular importance among these are efforts to optimise and modify big data's utilisation. To more effectively adapt to the age of big data, organisations must continually strive on enhancing themselves. A prior study examined the state of the handling of big data in businesses and examined the impact of big data on managerial choices in the following five domains: surroundings, knowledge, respondents, organisation, and technological advances (Guo & Wang, 2021). The study got started with an examination of big data's features and its function in enterprise executive choices. Additionally, this research examined the Albased enterprise support for choices framework's building approach and development concept. An examination of AI applications across several enterprise How to cite Srikrishna Banerjee, Archita Chakraborty, Li Jinghan, Exploration And Use Of Artificial Intelligence In Enterprise Management And Industrial Transformation. *Advances in Consumer Research*. 2025;2(6): 695-700

management domains was presented in a prior research paper. Consideration is given to both the benefits and drawbacks of implementing AI. A great deal of management work can now be mechanised thanks to the growing popularity of AI in businesses (Huseynova & Gasimzadeh, 2024). Because of this, investigating its relationship to the business's management procedures became necessary. In addition to presenting the evolution and growth of AI in organisational operations, this work analysed literary sources dedicated to investigating around AI application. It also detailed the breadth of AI's utilisation within company structures and classified different kinds of businesses based on their AI usage levels. Finding out how AI impacts the essential and ancillary commercial operations of pharmaceutical businesses was the goal of the previously released study article (Kulkov, 2021). According to the investigation, small drugs businesses undergo substantial changes in R&D, managing master data, evaluation, presentation, and HR business operations because of AI. The drugs industry utilised AI to revolutionise their sales, advertisement, manufacturing, and monitoring operations. Then there are medium-sized businesses, which fall somewhere in the middle category and undergo operational transformations on a private basis according to their areas of expertise.

# 5. RESEARCH QUESTION

• What is the impact of exploration of artificial intelligence on enterprise management?

#### 6. RESEARCH METHODOLOGY

#### 6.1 Research Design

Investigators used SPSS version 25 to analyse the quantitative data. To identify the type and level of significance of the statistical association, odds ratios and a 95% confidence interval were used for evaluation. A statistically significant result was defined as one with a pvalue lower than 0.05. Data exploration was further aided by descriptive statistics. Researchers used quantitative methodologies to assess structured instruments, like surveys, to make confident the data was trustworthy and accurate.

# **6.2 Sampling**

A simple sampling approach was used to conduct the inquiry. For the opportunity to participate part in the study, individuals needed to fill out questionnaires. Once it was decided that 473 individuals using the Rao-soft software would be included in the study sample, 550 structured questionnaires were distributed. Out of 537 individual responses, 500 were complete and 37 were discarded due to insufficient details. A total of 500 total samples were produced as outcome.

# 6.3 Data and Measurement

The most common method of data collection was the distribution of survey questionnaires to individuals who were knowledgeable with AI research. Researchers requested participants' basic demographic information in the first section of the survey. For the second part of the survey, researchers used a 5-point Likert scale to collect

data about the subject of the study. Reputable sources, including online databases and trade publications, provided the secondary data used to back up the primary conclusions.

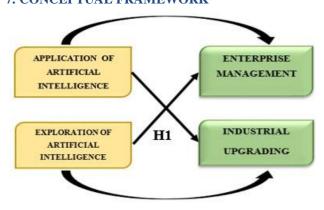
#### **6.4 Statistical Software:**

The statistical estimation was completed utilising SPSS edition 25 and Microsoft Excel.

#### 6.5 Statistical Tools

The data was analysed using a descriptive approach to help acquire more knowledge of it. For investigating the hypothesis and identify any differences between the groups, the investigators used analysis of variance (ANOVA). Researchers used descriptive statistics to describe the trends, patterns, and correlations observed in the meticulously chosen sample.

# 7. CONCEPTUAL FRAMEWORK



# 8. RESULT • Factor Analysis

The goal of Factor Analysis (FA) is to use publicly available data to find previously unknown components. Evaluations frequently rely on regression coefficients in cases where no clear visual or diagnostic signals are present. Finding any obvious links, weak spots, or breaches is the main objective of this investigation. Kaiser-Meyer-Olkin (KMO) tests use datasets provided by several regression investigations. Based on the results, it can be concluded that both the theoretical model and its sample parameters generate dependable predictions. Data entries that are identical to one another can be located. The data becomes more comprehensible when the proportions are simplified. The researcher is given a number by KMO that ranges from 0 to 1. The sample size is considered adequate if the KMO value falls within the range of 0.8 to 1.

Kaiser considers these levels to be suitable: The following are the requirements for approval as per Kaiser's specifications:

An appalling 0.050 to 0.059, well below the usual range of 0.60 to 0.69. The typical range for middle grades is between 0.70 and 0.79.

A quality point score between 0.80 and 0.89. The interval from 0.90 to 1.00 astounds them.

Table 1: Examination of KMO and Bartlett's Sampling Adequacy

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According to the Kaiser-Meyer-Olkin scale: 0.957 The results of Bartlett's test of Sphericity are as follows: 6953.162 is the approximate chi-square value 190 is degrees of freedom (df); sig = 0.000.

Table 1: KMO and Bartlett's Test

KMO and Bartlett's Test						
Kaiser-Meyer-Olkin Measure	0.957					
Bartlett's Test of Sphericity	Approx. Chi-Square	6953.162				
	df	190				
	Sig.	0.000				

Typically, this facilitates the application of sample requirements. The investigators employed Bartlett's Test of Sphericity to ascertain the statistical significance of the correlation matrices. If the Kaiser-Meyer-Olkin value is 0.957, then the sample size is deemed sufficient. A pvalue of 0.00 is produced by Bartlett's Sphericity test. Since the results of Bartlett's Sphericity test were positive, it can be inferred that the correlation matrix is not unique.

# **♥ INDEPENDENT VARIABLE**

# • Exploration of artificial intelligence (AI):

Perhaps the greatest revolutionary endeavour of the modern period is the exploration of AI, which is changing businesses, finances, and entire communities. AI is the study and creation of computer programs with the ability to acquire knowledge, think critically, resolve issues, and make decisions, all of which are typically associated with human intelligence. When AI was first being investigated, researchers mostly looked at systems built around rules and graphical logic. However, as computing power, techniques, and data became more accessible, the field turned its focus to machine learning, algorithmic learning, and artificial neural networks (Kuleto et al., 2021). Thanks to such advancements, algorithms can now accurately sift through enormous amounts of data, spot trends, and draw conclusions. From medical and financing to educational institutions and production, AI is being studied for both academic and industrial uses in a wide range of industries, particularly healthcare, transport, and banking. Clinical diagnoses, business processes, customised training, and breakthroughs like driverless vehicles have all been improved by AI-powered systems. Meanwhile, ethical considerations, data privacy, employment loss, and bias are brought up by AI research, which calls for sustainable growth and regulation (Hasan et al., 2023). By fusing technological advances with technical advancement, AI research has, in general, pushed the limits of human capability. It has gone straight from an abstract idea to an actual need, opening new avenues for creativity and influencing how humans and machines work together in the future.

# **♥ DEPENDENT VARIABLE**

#### • Enterprise management:

The current business environment is characterised by highly intense competitiveness. Businesses that have effective management systems are more likely to achieve their goals in the long run, respond quickly to changes in market conditions, and make smart manufacturing decisions. An efficient administration structure allows for the maximum utilisation of all resources, whether they be biological, human, or monetary. Understanding the structure and functioning of organisational structures allows for the integration of cutting-edge technology that workplace efficiency worldwide increases and competition. A good corporate administration system should be based on suitable tools (Mamonov et al., 2020). To optimise the management system of a company and safeguard against internal threats, statistical methods are used to gather accurate and dependable data material. Using statistical methods, one can identify problematic components of the business's processes, assess the impact of the factors, and develop a strategy for expanding while reducing the impact. Understanding the results of assessments of performance allows the company's management system to run more smoothly. Investigators are fascinated in studying how executives use information technology (IT) to make decisions. Incorporating research findings into an organisation's administration systems calls for the application of computational IT approaches to a mountain of quantitative and qualitative data (Nambiar & Mundra, 2022). A business's executive management approach that incorporates Big Data instruments, particularly with relation to a new approach to achieving the required level of stability in finances. Experts agree that mathematical examination of Big Data can be a powerful tool for business management choicemaking

# Relationship between exploration of AI and enterprise management:

managerial in decisions, operational effectiveness, and growth strategies have resulted from exploration of AI research, which has revolutionised the field of enterprise management. Enterprises were capable of to discover innovative technologies like automation forecasting, automation processes, and smart customer service thanks to AI exploration, which resulted in enhanced managerial procedures. Administrators can navigate through mountains of data, foresee shifts in the marketplace, and act swiftly because of substantial proof thanks to AI-driven findings. An attitude of data-driven methods was promoted and dependence on instinct alone was decreased (Bahoo et al., 2023). In addition, by eliminating tedious but necessary duties and freeing up workers' time for more valuable and creative endeavours, exploration's incorporation into enterprise management increased worker efficiency. Organisational sharing of information, assessment of performance, and talent administration tools were also made available, which improved internal effectiveness. The management of client relationships was bolstered by AI research because it made possible personalised offerings, chatbots, and suggestion systems—all of which increased customer happiness and commitment. Enterprises were also

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prompted to embrace agile leadership approaches and flexible organisational structures because of AI investigation, which strengthened their resistance to outside shocks (Grebe et al., 2023). Better operational skills, greater efficiency, and sustainable development were the hallmarks of the AI exploration—enterprise management connection, setting businesses up for longterm achievement in ever-changing marketplaces.

Considering the above discussion, the investigator has formulated a subsequent hypothesis to evaluate the relationship between exploration of AI and enterprise management.:

- "H<sub>01</sub>: There is no significant relationship between exploration of AI and enterprise management."
- "H1: There is a significant relationship between exploration of AI and enterprise management."
   Table 2: H, ANOVA Test

ANOVA								
Sum								
	Sum of Squares	df	Mean Square	F	Sig.			
Between Groups	39,588.620	193	9877.473	1424.473	0.000			
Within Groups	492.770	306	6.936					
Total	40,081.390	499						

This inquiry has discovered significant findings. There is statistical significance because the p-value (0.000) and Fvalue (1424.473) are both smaller than the 0.05 alpha criterion. The results determines that the "H1: There is a significant relationship between exploration of AI and enterprise management" has been accepted, and the null hypothesis has been rejected.

# 9. DISCUSSION

The research carried out showed that exploration of AI, also known as AI, had an exceptionally strong favourable effect on Chinese enterprise management practices. As businesses incorporated AI technology, they found themselves able to rationalize their operations in ways they could not have conceived before, considerably upgrading their decision-making process as well as communicating effectively with clients. As they automated common-place functions and scrutinized vast databases at lightning-fast speeds, these businesses were able to extract their productivity to the fullest, conserve energy resources, and considerably minimize instances of errors occurring. The results from research showed that business executives have potential in improving their organizations' overall competitiveness through judiciously harnessing AI tools to perfect their estimates, maximize asset dispersal, and upgrade their risk review techniques. As per outcomes obtained from research, it emerged clearly that AI have been pivotal in improving both operational as well as supply chains' efficiency through

standardizing numerous functions and predicting consumption trends of consumers effectively. Due to the increased customization in experiences enabled through

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AI-driven technologies, people found themselves more pleased and involved than ever before. Beyond this, findings assert that businesses actively employing AI are considerably better equipped to adapt to fluid market situations and deploy original strategies able to propel themselves forward. Additionally, the analysis recognizes numerous challenges posed through security of data, adaptation of people, and moral issues surrounding automation to name just a few, which require immediate mitigation. Lastly, AI success in being used effectively depends considerably on an enterprise's capabilities in harnessing these emergent technologies and marrying it to human expertise while inculcating culture of ceaseless learning and adaptability. The findings from this study highlight clearly the fact that AI research has essentially transformed enterprise management in replacement of obsolete models through implementing sophisticated, information-driven technologies boosting operational effectiveness. As an indirect consequence of this, AI enabled Chinese businesses to become hugely agile, innovative, and eco-sensitive. The findings of this exhaustive study indicate historical importance of leveraging AI in upgrading business practices and guaranteeing consistent productivity in an ever-changing global marketplace.

#### 10. CONCLUSION

This study found that improving enterprise management in China required further investigation into AI. AI methods have enhanced efficiency, accuracy, and originality by doing away with repetitive tasks, enhancing decisionmaking, and providing substantial information through data analysis. This study found that businesses who used AI were better able to manage their supply chains, strengthen their relationships with clients, and respond more quickly to changes in the market. In addition to improving operational performance, the study found that AI helped with the creation of strategies by providing a capacity to forecast and constant monitoring. Enterprises that used AI gained a competitive advantage by cutting costs, minimising errors, and fostering innovation. Similarly, the study acknowledged that to ensure the widespread acceptance of a solution that was sustainable, hurdles such as data privacy, labour adaptation, and ethical issues needed to be surmounted. The study's authors concluded that, all things considered, AI investigations rendered conventional methods of enterprise management obsolete in favour of more modern, data-driven alternatives. Along with enhancing productivity and industrial advancement, these changes allowed the economy to grow for an extended period. To ensure technological breakthroughs were combined with human abilities to their full potential, these results highlighted the importance of synchronising the

implementation of AI with effective managerial processes and company culture..

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